

AutomatedService for the Service Industry

Business Software Solution

ENTERPRISE

AutomatedService is the first software solution that is customized to the specific needs of service enterprises right out of the box.

BACK OFFICE

Optimize your back office operations with **AutomatedService**. Process and manage sales, service, and equipment information with increased accuracy and efficiency.

WORKFLOWS

Paperless workflow tools have been optimized for service operations. Whether you are selling, renting, or servicing, everyone will have all the critical job and equipment data at their fingertips. Save time and money by eliminating workflow interruptions.

O B B G For Text Data	
2000 2000 <td< td=""><td>ANT Secondari Nature Secondari Seconda</td></td<>	ANT Secondari Nature Secondari Seconda
Constraints Const	Sar Enviro Adv Equipment Agreement Recording (1) (2) (2) (2) (2) (2) (2) (2) (2) (2) (2
roomments dag	Assessioner 4 (202

OPTIMIZE YOUR SERVICE OPERATIONS TODAY!

- An all-in-one solution for the service industry, designed with 30 years of knowledge from our clients.
- Optimize your entire enterprise with one solution - Sales, Service, Rentals, PM's, Accounting all work together to streamline workflows.
- Empower your technicians with realtime mobile job processing tools.
- Mobile SmartForms created to support the information intensive needs of installations, service, and PM.

We help leading small to mid-sized field service organizations across North America get to the next level by helping them overcome service operational business pains. Often our clients have very specific challenges that require unique perspective and insight. It is our technical and industry expertise that make it possible for us to address these problems that no one else can.

Our clients receive an unrivaled opportunity for growth from over three decades of best prac-tice business knowledge which we use to build their internal capabilities and leadership. We provide best in class automated field service software to give them increased profitability and overall service enterprise productivity. Our knowledge and customized solutions have become the competitive differentiators that make our clients the market leaders they are today.

TURNKEY SOLUTION THAT GETS EVERYONE ON THE SAME PAGE

- Inventory Control
- Quotes
- Invoicing
- Rentals
- Shipping
- Purchasing
- Bar Coding
- Alerts
- Analytics



- Customer Service
- Service History
- Equipment & Warranty
- Workflow Tools
- SVC Contracts
- SLA Agreements
- PM Automation
- Document Storage
- Mobile Tools

Ascent Business Systems, Inc.



AutomatedService Features and Benefits

MOBILE

With **AutomatedService**, your mobile workforce will have the confidence knowing they have the right tool get the job processed. Techs have instant access to all the details and will have confidence transacting business for every job type; break fix, installs, preventive maintenance, inspections and warranty.

Image: Series of the series

MOBILE SOFTWARE FOR EVERY SERVICE TASK

- Equipment record history contains specific details to equipment specifications and configurations.
- Call takers can accurately identify, edit, and add equipment requiring service during dispatch process.
- Mobile user interface vetted for ease of use and functionality by service technicians for 10+ years.
- Mobile techs have complete access to equipment specifications, configurations, service & parts history, PM material requirements, and other supporting documentation.
- Transactional flexibility sets our solution apart from the competition, what ever the need we have you covered: Multi-branch / Multi-tech / Multi-day processing.
- Transactional functionality that optimizes workforce performance: labor, inventory, service kits, field purchases, purchase requests, signatures, payments, forms to support business needs, photo uploads and automated customer service ticket email routing.

SMARTFORM TECHNOLOGY WILL REVOLUTIONIZE THE WAY YOU DOCUMENT WORK

mpower your customers with			
ne ability to perform self-			
ervice. Customers can se-			
urely access job history and			
ocuments. You'll have confi-			
ence knowing anytime a ser-			
ice document or Smart Form			
processed by your work-			
orce, a PDF copy of the docu-			
nent is automatically saved to			
ne customers service location.			

CUSTOMER PORTALS

For more information on AutomatedService please contact us at: sales@ascent-sys.com 800.256.6853

	Service Site Info:
	Service Site Into:
SCHEDULED MAINTI	
Pre-Inspection Notes:	Starting and Running System Checks
Warranty Exp Date: Type:	Cratking Voltage Drop Volta
Unit in Auto O'res O'lo Breaker Status O'On O'Off O'Tripped	Cranking Voltage Drop. Volts Oil Pressure Reading. PSI
Breaker Status OOn OOtt OTripped	
Senerator Brand:	Mag Pickup Voltage (While Cranking) Volts Mag Pickup Voltage (While Running) Volts Volts
Senerator Madel Number: Senerator Spec Number:	AC Output Voltoge: AB BC CA
Generator Serial Number:	Feel Pressre (While Running): AC Output Voltage: AB BC CA AN BN Q1
W Rating- Voltage- Phase-	Generator Prequency. Hz
tw Rating. Voltage Phase	Fluid Leaks (While Running) -
Ingine Mervfoctver:	Bigine Alternator Output: Volts
Engine Model Number:	Absornal Naise or Vibration
ATS Brands ATS Location HOOM OUTDOOR	Safety Shutdowns & Pre-Alarms Functional
ATS Model Number	Lower Operation (If Applicable)
ATS Spec Number:	AC Wiring and Connections
ATS Seriel Number	[] Ind Bearing
ATS Amperage: ATS Voltage:	Insulation of Generator & Loods
Systems Pre-Checks Prior to Running Unit	Diging Menitors
1 Helt House	Wing & Palays
Coolant Temp: Degrees	Check Ground Connections
Engine Oil Level.	Timers, Clocks, Delays & Settings
Governor Oil Level	Sulbs & Indicators
Georbox Lube Replaced	Amos Under Lood: L1 L2 L3
Coolant pH Reading:	Amps Under Lood: L1 L2 L3
Pressure Test Coolant Systems to PSI	Performed Building Transfer Test O'Yes O'No
Coolant Heater Function	AC Output Voltoge: AB BC CA
Condition of Coolant System Hoses, Cops, & Seals	AN NN ON
] Condition of Fuel Hoses and Fittings:	Post-Inspection Review
Condition of Air Filter:	Maintenance Complete O Major O Minor
Valve Adustment	Usit in Auto
Distributor Cap and Rotor	Breakeris) Co
Balt Condition and Tansion	Exerciser Set
Gevernor Linkege	Unit Hours:
Hose Clamp Tension Fluid Leoks (Not Running):	Checked Out with Customer
Pluid Leoks (Not Kunning):	
Bettery Voltage: Volta	QTY Item/Parts Used
Battery Coble & Connections	511 1019/1010 020
Rottere Dated	
8 attery Charger Output Amps Volts	
Flex Exhaust Couplings Condition of Muffler and Exhaust	
Condition of Muffler and Exhaust- Fuel/Water Separater (Drain as Needed)	
Exciter	
Rotor and Stator	
Brushes and Holders	
Inspect Slip Rings Cleaned Slip Rings O'Yes O'No	
Overall Condition of Units	
Service Job Namber Work Order Completi	ion Date: Servicer ID:
Southern 15:	1
Guote Required Fluid Sample(s)	

- SmartForms come standard with system.
- Forms provide detailed customer and equipment information.
- Technicians quickly and accurately fill out Smart-Form details on their mobile device.
- SmartForm data is then saved and routed to the customer in a professional format.
- Technicians have the ability to adjust or edit incorrect detail provided by back office.
- Documents are automatically saved to customers service history for easy retrieval by your service personnel.
- Customers can access their SmartForms through our Online Customer "Self Serve" portal.

AutomatedService has been the optimization software developer of choice for best in class service companies for over 30 years. With our service industry domain knowledge, you're investing in the ultimate sales, service, and rental solution. Regardless of whether you work within the industrial sector, residential sector, or a mix of sectors, this is the all-in-one that you have been looking for.

www.ascent-sys.com

Ascent Business Systems, Inc.